

DEPARTMENT OF VETERANS AFFAIRS Office of Inspector General Washington DC 20420

May 24, 2016

VIA Email
Matt Novak
novak@gizmodo.com

Re: Freedom of Information Act (FOIA) Request No. 16-00258-FOIA

Dear Mr. Novak:

This decision responds to your request for the following: "All emails sent and received by Deputy Inspector General Linda A. Halliday that include the search term 'Jon Stewart' or 'Daily Show' from January 2009 to present."

Following review of the responsive documents and consideration of the controlling FOIA provisions, we decided to grant your request in part.

The FOIA directs federal agencies to publicly disclose information unless the information is protected by any of the nine statutory exemptions. We withheld information pursuant to FOIA Exemption 6, which permits a federal agency to withhold from release all information which, if disclosed, would constitute a clearly unwarranted invasion of an individual's personal privacy. 5 U.S.C. § 552 (b)(6). In the interest of protecting certain involved subjects from any unwarranted invasion of their privacy, we have withheld particular information. We do not find a public interest that outweighs the privacy interests we seek to protect.

You may appeal this decision regarding the release of information within 60 calendar days of the date of this determination by submitting a signed, written statement by mail, fax, or email. You may submit your appeal by using either of the following addresses or fax number:

U.S. Department of Veterans Affairs Office of Inspector General Office of the Counselor (50C) 810 Vermont Avenue, N.W. Washington, DC 20420 VAOIGFOIA-Appeals@va.gov (Fax) 202.495.5859

The appeal should include:

The name of the FOIA Officer

- 2. The date of the determination, if any
- 3. The precise subject matter of the appeal

If you choose to appeal only a portion of the determination, you must specify which part of the determination you are appealing.

The appeal should include a copy of the request and VA's response, if any. The appeal should be marked "Freedom of Information Act Appeal".

Sincerely,

Darryl Joe

Chief, Release of Information Office

From:

Abe, Gary (SES) (OIG)

Sent:

Friday, September 06, 2013 8:44 AM

To:

Halliday, Linda (SES) (OIG); Wokeck, Dennis (OIG)

Subject:

Jon Stewart

Maybe we should start our conference with a little humor?

6.1 - Comedy Central (Video): <u>The Daily Show with Jon Stewart</u> (5 Sep. 450.5k broadcast viewers/day; New York, NY)

In 3:45 minute video quoted the President's DAV speech saying the Backlog has decreased 20%. He then reported on deaths in Pittsburgh, Buffalo, and Atlanta VA facilities, and said that these hospital managers received bonuses. He said going to a VA facility shouldn't require more courage than storming the beaches of Normandy.

Hyperlink to Above Video

Gary K. Abe

Deputy Assistant Inspector General Office of Audits and Evaluations (52A) Office of Inspector General Department of Veterans Affairs

Telephone: (202) 461-4543

From:	Halliday, Linda (SES) (OIG)
Sent:	Wednesday, June 11, 2014 12:37 PM
To:	KENC)
Subject:	d 1(6;

Goggle Jon Stewart shows how badly dated the VA's computers Are

Huffington Post 6/11/14 4:40pm

Watch the full video

From:

Reinkemeyer, Larry (OIG)

Sent:

Tuesday, December 02, 2014 10:37 AM

To:

Halliday, Linda (OIG)

Cc:

Engelen, David (OIG); Prabhakar, Pete (OIG)

Subject:

Outline: Auditing Through The Challenges of Political Pressure & Media Hype

My thoughts

1. Players/Examples

- · Congress, media, whistleblowers, public
- Phoenix, IRS, GSA, Secret Service
- Social media

II. Media Hype

- Jon Stewart clip
- Google exercise

III. Lessons Learned (from Phoenix)

- A. Communication
 - Congress
 - Congressional liaison
 - Taskings/expectations
 - Milestones
 - Within agency (internal communication)
 - Multi-discipline nuances
 - Client relationship (appearance of independence)
- **B.** Policies & Procedures
 - Workplace control (minimizing distractions not related to the audit)
 - Whistleblowers
 - · Initial assessment of environment
 - Follow policies & established industry practices
 - "Non-related" topics; topics outside original audit focus (sexual harassment, removal of management)
- C. Pace of Operations
 - Everyday changes
 - · Flexibility in the audit program
 - Conclusions made in press and other media

IV. Conclusion

- A. All about ethics & independence
- B. Focus on industry practices
- C. Just the facts
- D. Speak truth to the power
- E. Be prepared for backlash

From:

Halliday, Linda (OIG)

Sent:

Tuesday, December 02, 2014 10:52 AM

To:

Prabhakar, Pete (OIG)

Subject:

FW: Outline: Auditing Through The Challenges of Political Pressure & Media Hype

Pete

Please put this outline in a powerpoint.

Can we get the Jon Stewart clip a clean version of the nighttime hearing...

Lin

From: Reinkemeyer, Larry (OIG)

Sent: Tuesday, December 02, 2014 10:37 AM

To: Halliday, Linda (OIG)

Cc: Engelen, David (OIG); Prabhakar, Pete (OIG)

Subject: Outline: Auditing Through The Challenges of Political Pressure & Media Hype

My thoughts

- Players/Examples
 - Congress, media, whistleblowers, public
 - Phoenix, IRS, GSA, Secret Service
 - Social media
- II. Media Hype
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- III. Lessons Learned (from Phoenix)
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IV. Conclusion

- A. All about ethics & independence
- B. Focus on industry practices
- C. Just the facts
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Halliday, Linda (OIG) Moffett, Joanne (OIG) From: Friday, January 17, 2014 8:34 AM Sent: VACO 50 Senior Staff To: Fw: [EXTERNAL] 17 January Veterans Affairs Media Summary and News Clips Subject: 140117_Veterans Affairs Media Summary and News Clips.docx; 140117_Veterans Affairs Attachments: Media Summary and News Clips.pdf Cathy- p.29 article says Rep. Coffman has asked the Secretary for unredacted copy of Columbia, MO, AIB and whether anyone has been held accountable. P. 21 has videos of Secretary Gates' comments about VA on Jon Stewart's show. From: VA Media Analysis [mailto:VAMediaAnalysis@barbaricum.com] Sent: Friday, January 17, 2014 05:30 AM To: VA OPIA Stand-Un Distribution List l@barbaricum.com> @barbaricum.com>; (a)(6)

Good morning,

Please find the attached Veterans Affairs Media Summary and News Clips.

Subject: [EXTERNAL] 17 January Veterans Affairs Media Summary and News Clips

BARBARICUM

Halliday, Linda (OIG)	
From:	Abe, Gary (OIG)
Sent:	Monday, September 28, 2015 9:39 AM
To:	Halliday, Linda (OIG); Moffett, Joanne (OIG)
Subject:	FW: Project Manager Selections - Bay Pines Benefits Inspection Division
•	or me. This answers your question about the selection of the new AMs at Bay
Pines.	
Gary K. Albe Deputy Assistant Inspector Ge Office of Audits and Evaluatio Office of Inspector General Department of Veterans Affair	ns (52A)
Telephone: (202) 461-4543	
(t. 1(6)	
	
From: Stokes, Nora D. (OIG) < Normal Sent: Thursday, September 3, 20 To: OIG 50 All Field Staff Subject: Project Manager Select	
Inspection Division (52BP). their promotions.	the selection of two Project Managers for the <u>Bay Pines Benefits</u> Please join me in congratulating or and will assume their new duties as managers, effective September 6".
St. Petersburg Audit Division Audits and Reviews of the Administration (VBA) Trans Members and Veterans and the Benefits Inspection Divinispections and issuing high	In his career with the VA OIG in May 2006 as a Management Analyst in the on field office (52SP). While with 52SP he participated in multiple National he Veterans Administration, including the Audit of Veterans Benefits esition Assistance for Operations Enduring and Iraqi Freedom Serviced Review of VBA Large Retroactive Payments. In 2009, helped form vision and has successfully led and participated in completing benefits their helped form the participated in completing benefits. A Regional Office Winston-Salem, NC, and Review of Alleged Data
Manipulation and Mismana benefits processing activit resulted in Congressional h	gement at VA Regional Office Philadelphia, PA. In addition to improving ies and Veterans Service Center operations, several of these reports earings and received national attention in media outlets including the Daily at Time Magazine. Prior to joining the OIG, [878] worked in VBA as a
Veterans Service Reprecompensation and pension in Economics from	sentative with responsibility for processing, managing veterans benefit programs. holds a Bachelor's Degree in Finance with a mino go Hawks!
and enjoys remains a Steelers. (1973) also enjoys	very passionate fan of all Pittsburgh sports teams, especially the visiting Honeymoon Island State Park and his family in
(ingr)	,

entered on duty with the VA OIG Benefits Inspection Division in April
2009. She successfully led and participated in completing benefits inspections and issuing high-
impact reports to VA Regional Offices (VARO). In addition to improving benefits processing activities
and Veterans Service Center operations, played a key role in several projects. Most notable
projects included Review of the Alleged Data Manipulation at the Philadelphia VA Regional Office and
Audit of VA's Quick Start Program, which resulted in a hearing with the House of Veterans Affairs
Subcommittee on Disability Assistance and Memorial Affairs. She also participated in a joint project
between Office of Audit and Office of Healthcare, Review of Combat Stress in Women Veterans
Receiving VA Health Care and Disability Benefits, which received the Council of the Inspectors
General for Integrity and Efficiency Award. Prior to joining the OIG management team, began
her career with VBA in May 2000 where she worked as a Rating Veterans Service Representative at
the St. Petersburg VARO. graduated from in 2000 with a Bachelor's
Degree in Finance. During her time outside of the office, enjoys spending time with her
husband, family and friends.

Thank you,



Nora Stokes, Director
Bay Pines Benefits Inspection Division
VA Office of Inspector General
Bay Pines, Florida
Office: 727-395-2436
Fax: 727-395-2410